2020 HEAP Winter Crisis Program  
November 1, 2019 – March 31, 2020

<table>
<thead>
<tr>
<th>Eligible Applicants</th>
<th>Required Documentation</th>
<th>Type of Benefits</th>
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| Households with a gross income at or below 175% of the federal poverty guidelines and are disconnected, have a pending disconnection notice, need to establish new service, need to pay to transfer service, or have 25% (or less) of bulk fuel supply remaining. | - Income for primary applicant and all household members 18 years of age or older  
- Social Security Numbers for primary applicant and all household members  
- Most recent electric and gas bills  
  \( \circ \) with disconnection notice  
- Proof of citizenship for all household members | Electric/Natural Gas Utility Assistance:  
Up to $175 for regulated utility customers  
Up to $750 for unregulated utility customers  
Bulk Fuel/Propane/Fuel Oil/Kerosene Assistance:  
Up to $900  
Coal or Wood Assistance:  
Up to $550  
Furnace Repair:  
Up to $500 for furnace repair assistance |