



2020 HEAP Winter Crisis Program November 1, 2019 – March 31, 2020

Eligible Applicants	Required Documentation	Type of Benefits
<p>Households with a gross income at or below 175% of the federal poverty guidelines and are disconnected, have a pending disconnection notice, need to establish new service, need to pay to transfer service, or have 25% (or less) of bulk fuel supply remaining.</p>	<ul style="list-style-type: none">• Income for primary applicant and all household members 18 years of age or older• Social Security Numbers for primary applicant and all household members• Most recent electric and gas bills<ul style="list-style-type: none">○ with disconnection notice• Proof of citizenship for all household members	<p>Electric/Natural Gas Utility Assistance: Up to \$175 for regulated utility customers Up to \$750 for unregulated utility customers</p> <p>Bulk Fuel/Propane/Fuel Oil/Kerosene Assistance: Up to \$900</p> <p>Coal or Wood Assistance: Up to \$550</p> <p>Furnace Repair: Up to \$500 for furnace repair assistance</p>